



## Who do I send this to? Who should I ask about that?

To assist in connecting you to the proper person to answer your questions, following is a list of staff, their email addresses, direct line phone numbers and primary areas of responsibility.

Eric Johnson [ejohnson@woodlandmutual.com](mailto:ejohnson@woodlandmutual.com) 218-384-2104  
Administration  
Underwriting and eligibility  
Claims and claim inquiries

Jodi Patten [jpatten@woodlandmutual.com](mailto:jpatten@woodlandmutual.com) 218-384-2100  
Underwriting and risk eligibility  
Application status  
Website/Navigator log-in assistance  
New agent appointments  
Field Underwriting  
Quoting Assistance (primary)  
Endorsements

Becky Feldbrugge [bfeldbrugge@woodlandmutual.com](mailto:bfeldbrugge@woodlandmutual.com) 218-384-2101  
Notices of Loss, claims inquiries  
New business applications, including supporting documents and photos  
Cancellations  
Policy anniversary questions  
Quoting Assistance (backup)

Wendy Mrak [wmrak@woodlandmutual.com](mailto:wmrak@woodlandmutual.com) 218-384-2102  
Billing inquiries / online payment assistance  
Production report inquiries/Commission statements

Office hours are 8:00 a.m. to 4:30 p.m. Monday through Friday.  
Main office phone 218-384-2053.