



Who do I send this to? Who should I ask about that?

To assist in connecting you to the proper person to answer your questions, following is a list of staff, their email addresses, direct line phone numbers and primary areas of responsibility.

Eric Johnson ejohnson@woodlandmutual.com	218-384-2104
Administration	
Underwriting and eligibility	
Claims and claim inquiries	
Jodi Patten jpatten@woodlandmutual.com	218-384-2100
Underwriting and risk eligibility	
Application status	
Website/Navigator log-in assistance	
New agent appointments	
Field Underwriting	
Quoting Assistance (primary)	
Endorsements (except insured request cancels, mortgagee or billing changes)	
Becky Feldbrugge bfeldbrugge@woodlandmutual.com	218-384-2101
Notices of Loss, claims inquiries	
Policy anniversary questions	
Quoting Assistance (backup)	
Paula Buchanan pbuchanan@woodlandmutual.com	218-384-2105
New business applications, including supporting documents and photos	
Insureds' request cancellations	
Endorsements – mortgagee and billing changes	
Wendy Mrak wmrak@woodlandmutual.com	218-384-2102
Billing inquiries / online payment assistance	
Production report inquiries/Commission statements	

Office hours are 8:00 a.m. to 4:30 p.m. Monday through Friday.
Main office phone 218-384-2053.